EMERGENCY ACTION PLAN

First 24 Hours After Water Damage

IMMEDIATE (0-30 MINUTES) - CRITICAL

â¡ Ensure personal safety - avoid electrical hazards
â¡ Stop water source if safe to do so
â¡ Document damage with photos/video
â¡ Contact insurance company immediately
â¡ Call professional restoration: (440) 832-1566

FIRST HOUR (30-60 MINUTES) - URGENT

â¡ Remove standing water if safe
â¡ Move furniture and belongings to dry areas
â¡ Remove wet carpets and padding
â¡ Open windows and doors for ventilation
â¡ Set up fans and dehumidifiers if available

HOURS 2-6 - IMPORTANT

â¡ Continue water extraction efforts
â¡ Remove wet drywall/insulation if necessary
â¡ Disinfect affected areas
â¡ Monitor moisture levels
â¡ Coordinate with restoration professionals

HOURS 6-24 - ONGOING

â¡ Maintain drying equipment operation
â¡ Document drying progress
â¡ Communicate with insurance adjuster
â¡ Plan temporary living arrangements if needed
â¡ Begin inventory of damaged items

CRITICAL REMINDERS:

â¢ Mold can start growing in 24-48 hours in Ohio’s climate
â¢ Never use regular vacuums on standing water
â¢ Don’t turn on HVAC until inspected
â¢ Time is critical - act fast to minimize damage

24/7 EMERGENCY: (440) 832-1566

AquaMaster Disaster Response - Northeast Ohio
60-90 minute response time â¢ IICRC Certified